

Case Study: Multi-Tenant Commercial Retail Center

Westlake Shopping Center

Property Owner/Manager: Kimco Realty

The Westlake Shopping Center is a 613,000 sf mixed use center located in Daly City, CA. While the center was planning a major redevelopment project and build out, the garbage program had many problems including tenants not sorting materials properly, rising costs, enclosures needing to be relocated for the construction, and rodents.

Synergis –Zero Waste Group was contracted by Kimco Realty to resolve the problems and manage the garbage program. Synergis completely redesigned the program, including launching a new recycling service, training tenants to utilize Best Management Practices to keep the garbage areas clean, relocating bins to new enclosure areas, and utilizing compactors to reduce costs. **After the program redesign, annual savings were over \$800,000, 216 tons of garbage were being recycled, greenhouse gas emissions were reduced by 708 metric tons, there were no rodent issues and the center went from being in “violation” status to an “industry model”.** Throughout this process, Synergis served as a liaison between the property owner/manager, the tenants, the garbage vendor, and City agencies.



"When Regional Director of Property Management at Kimco Realty, I contracted with Synergis - Zero Waste Group for the following: resolve numerous problems with our garbage and recycling programs at four multi-tenant retail properties, reduce our costs, and manage our services going forward. Synergis trained all our tenants in multiple languages; successfully transformed our properties from "violation" to "model" status, enabling us to get City approval for redevelopment work; saved us hundreds of thousands of dollars by installing compactors and training our tenants to recycle more materials; and ensured our programs were in compliance with state and local recycling laws. Synergis - Zero Waste Group is an exceptional service provider for any facility."

-Linda Larson, Regional Director of Property Management, Kimco Realty