

## Case Study:

### Sampling Waste Audit, Tenant Recycling & Compost Training for Multi-Tenant Office Complex

#### Oyster Point Marina Plaza, South San Francisco, CA

Property Manager:  
Cushman & Wakefield

#### Oyster Point Marina Plaza

is a 467,000 sf, 150 tenant, LEED Platinum office complex located in South San Francisco, CA. The facility's



garbage program was suffering from non-compliance with recycling and compost laws, minimal tenant recycling, no tenant composting, poor indoor recycle bin labels, and tenants unclear about proper recycling sorting.

**Synergis –Zero Waste Group** was contracted by Cushman & Wakefield to conduct a sampling waste audit, calculate the baseline recycling rate, train all tenants on proper recycle and compost separation, and provide better bin labels. **Synergis conducted a sampling waste audit, determined the current recycling rate to be 13% at one building and 45% at the second building, estimated potential diversion at 87% for both buildings, recommended compost bin sizes for indoor and outdoor collection, conducted training sessions on recycling and compost separation with all tenants and custodial staff, and located free bin labels with pictures.** This program will now be in compliance with California recycle requirements, less garbage will be generated, and fewer greenhouse gases will be generated. Synergis worked with property management, tenants, custodial staff and the local garbage hauler throughout the process.

**“Because of Synergis’ efforts, we are now in compliance with CA recycling/compost regulations, and are composting and recycling more. Synergis simplified this entire process for us, and they were easy to work with. We would definitely recommend them.”**

-Jill Vivanco, General Manager, Oyster Point Marina Plaza, Cushman & Wakefield